

# RackForce Disaster Recovery Services

## Services Overview

RackForce provides infrastructure services that enable organizations to implement cost effective, practical disaster recovery & resiliency solutions. Our services range from basic colocation, for client self-managed solutions, to sophisticated Virtual Server Recovery services, for clients who need server and storage capacity commissioned immediately after an incident. Or leverage VMware Site Recovery Manager (SRM) for simple, secure replication of applications from your site to ours.

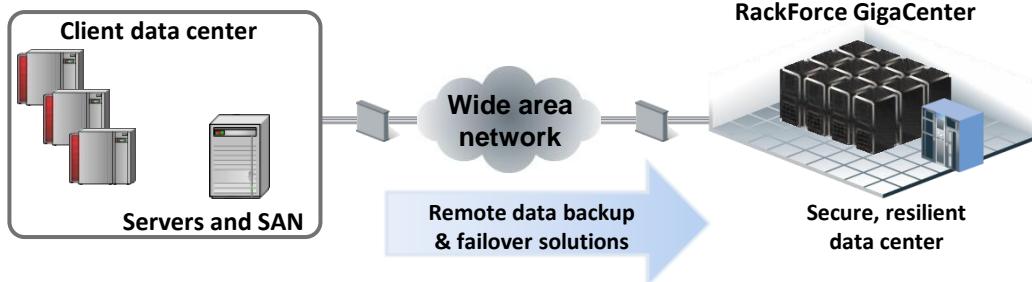
RackForce DR services are delivered from our highly resilient SAS70 certified 'GigaCenter' in Kelowna, B.C., considered one of the safest places in North America to operate a data center.

### Colocation

- Data center space for client self-managed DR
- Secure location with very low risk of natural events
- Sizes from half cabinet up to dedicated private vault options
- Single N+1 or dual 2(N+1) power
- 6MW of power
- Network bandwidth up to 10Gbs; carrier options
- Eyes & Hands services; staff on-site 7x24

### Data Backup

- Remote backup to secure, resilient data center
- Customer provided or RackForce provided storage
- Tivoli Storage Manager for enterprise-class solutions
- Replication to IBM XiV or NetApp storage systems
- Backup to tape or off site electronic vaulting
- Low cost network options
- Compliments SRM and Server Recovery services



### VMware Site Recovery Manager (SRM)

- Simple replication of applications from your data center to the GigaCenter
- Enables failover and rapid recovery of VMware environments
- Infrastructure optimized for SRM solutions
- Consulting assistance

### Dynamic Virtual Server Recovery

- Standby virtual server capacity, reserved on a subscription basis
- Pre-configured VMs, commissioned in minutes when an incident is declared
- Industry leading Cisco, IBM and NetApp hardware
- VMware virtualization, with Microsoft or Linux OS

### Work Area Recovery

- Up to 20 pre-configured workstations
- Phone, power and network at each workstation
- Storage for customer desktops & servers available

### Mobile recovery trailer hitching posts

- Secure space for mobile recovery trailers
- Power and network connections
- Access to building amenities – kitchen, washrooms